

Dear Parents and Students,

In this sheet, you will find some basic information about our school food catering services, along with answers to some questions that are frequently asked by parents and students at the start of each school year.

We would like to thank you in advance for choosing Amashine catering services, and we invite you to contact us at any time with questions or suggestions – including home recipe suggestions – in order that we can better meet the food preferences and best nutritional interests of your children.

Sincerely yours,
AMASHINE Management

What do we offer?

KG1-PYP2: Students are served a set meal at tables in cafeteria (or in KG1-KG2 classrooms). Each meal consists of one main dish (meat or other protein), starch, vegetables, and fruit.

PYP3-DP2: The lunch set includes raw vegetables, fruit, soup, and bread; one choice from three main dishes (protein dish with starch); and one daily dessert (Note: Students may have second servings of all items except dessert).

In addition, a variety of à la carte items are available for purchase, including sandwiches, breakfast items, and other food options. Please see the price list below.

Sandwich	RMB 22-25
Salads	RMB 16-23
Variety of Drinks	RMB 4-21
Variety of Pastries & Cakes	RMB 6-19

Morning Snacks: Morning snacks are available to PYP1-PYP3 students upon request for RMB 6. Each snack includes a main item (such as a mini sandwich, dim sum, or cake) and a serving of seasonal cut fruit.

We are committed to providing healthy and nutritious meals. All students are offered a variety of homemade lunches, snacks, and beverages. No artificial colorings, MSG, or harmful chemical additives are used in the preparation of our food.

How to pay?

When a student is ready to pay, they need to tap their card at the cashier counter. The purchase amount will then be deducted from the card balance. Cash payments are not accepted in the cafeteria, and students must carry their cards at all times when purchasing items.

It is recommended that the Student/Amashine card be used only by the assigned student and not shared with others. To ensure smooth and efficient service, students should maintain a sufficient card balance of between RMB 100-200 at all times.



How to add money to the card?

Students need to deposit a desired amount of money onto their Student/Amashine card. The initial minimum deposit is RMB 200, and cash, Alipay, and WeChat Pay are all accepted.

Adding money to lunch cards can be done easily at the cafeteria during operating hours. To avoid long lines, we recommend topping up cards outside of lunchtime. The minimum top-up amount is RMB 50 per transaction.

Whenever money is added to your child's card balance, you will receive an invoice indicating the amount that has been loaded. All transactions are recorded in our database and can be provided upon request.

For elementary students, cards are kept by homeroom teachers and TAs to prevent loss. When a card balance is running low, Amashine will notify the student. Parents can then send money to the child's homeroom teacher or TA, who will assist with topping up the card. Secondary students are fully responsible for managing and safeguarding their own cards.

Parents may also download the Amashine Mini Program to check transaction records or use its QR code to top up the card digitally. Please refer to the cashier's desk for further information.

What to do if I lose or damage the card?

If your card is lost, please inform the cashier immediately. The cashier will freeze the card to prevent unauthorized use.

A replacement card can be issued for a fee of RMB 40 for students in PYP4-DP2 in the School Main Office and students in KG1 -PYP3 in the cafeteria.

If your card is lost or damaged, any remaining balance on the original card will not be lost. The balance will be transferred to the replacement card.

Note: Please keep your card in a safe place. Do not bend, heat, puncture, cut, or otherwise damage the card.



AMASHINE, your food service provider